VACANCY

Postbank
Your Bank

JOB TITLE : **IT PRODUCTION /OPERATIONS MANAGER (Re-advertisement)**
JOB GRADING : **D3**
REPORTS TO : **CHIEF INFORMATION OFFICER**
BUSINESS UNIT : **IT**
LOCATION : **PRETORIA**
POSITION STATUS : **FIXED-TERM CONTRACT (6 months)**

Purpose of the Job

Responsible for overseeing the day-to-day operations of IT systems, ensuring high availability, performance, and security. Lead a team of IT professionals, coordinate technical resources, and collaborate with stakeholders to deliver top-notch IT services.

Job Responsibilities

- IT Service Management: Ensure IT services meet business needs.
- System Availability: Maintain high system uptime and performance.
- Security and Compliance: Ensure IT security and regulatory compliance.
- Team Management: Lead and develop IT production team members.
- Incident Management: Resolve critical IT incidents.
- Problem Management: Identify and resolve root causes of IT issues.
- Change Management: Implement changes to IT systems.
- Communication: Collaborate with stakeholders and communicate IT status.

Qualifications and Experience

Qualifications: Bachelor's degree in computer science, Information Technology, or related field. ITIL Foundation Certification. CISSP (Certified Information Systems Security Professional). AWS Certified Solutions Architect. Microsoft Certified Solutions Expert (MCSE).

Years of experience: 5+ years of IT management experience. 3+ years of team leadership experience. Experience with IT service management (ITIL)Experience in cloud services (AWS, Azure)

Knowledge and understanding of:

- IT service management (ITIL).
- Operating Systems (Windows, Linux, Unix).
- Cloud computing (AWS, Azure, Google Cloud).
- Networking protocols (TCP/IP, DNS, DHCP).
- Database management (SQL, Oracle).

Tools and Technologies:
- Flexcube UBS
- Oracle Financial Services
- Java
- XML
- Oracle Database
- Microsoft SQL Server

Best Practice:
- Follow ITIL best practices.
- Implement continuous monitoring and improvement.
- Foster collaboration and communication.
- Develop and maintain technical documentation.
- Stay up to date with industry trends and technologies.

Soft Skills

Leadership and team management. Communication and presentation. Problem-solving and analytical thinking. Time management and organization. Budgeting and financial management.

How to Apply

If you wish to apply and meet the requirements, please forward your Curriculum Vitae (CV) to **recruitmentLM@postbank.co.za** Please indicate in the subject line the position you are applying for. To view the full position specification, log on to www.postbank.co.za and click on Careers.

Closing Date

31 October 2023

Disclaimers

The South African Postbank SOC Limited is committed to the achievement and maintenance of diversity and equity in employment, especially with regard to race, gender and disability. In compliance with the bank's employment equity plans, first preference will be given to candidates from designated groups. Correspondence will be limited to short listed candidates only.

If you do not hear from the South African Postbank SOC Limited or its Agent within 3 months of this advertisement, please accept that your application has been unsuccessful. The South African Postbank SOC Limited reserves the right not to fill the positions or to re-advertise the positions at any time.

POPIA provides that everyone has the right to privacy, and it includes a right to protection against the unlawful collection, retention, dissemination and use of personal information. By applying for employment, you consent to the processing of your personal information with Postbank. Your personal information and any attached text or documentation are retained by Postbank for a period in accordance with relevant data legislation.